

Dear patient,

Thank you for choosing GlowackiMD Enclosed are attached forms we ask that you bring to your upcoming appointment. Please complete all forms entirely prior to arriving.

You will need to arrive at least 30 minutes prior to your scheduled appointment time.

THE FOLLOWING IS A LIST OF REQUIRED MATERIALS FOR YOUR UPCOMING APPT:

Driver's license or state I.D.

Insurance card

Up to date medication list

All medical records pertaining to your pain or diagnosis, including but not limited to, imaging reports and discs (i.e. MRI, CT Scan, X-Ray, etc.), office notes, or any other records you may have

NOTE: If you have been treated by another pain physician or facility and/or received any pain procedures in the past, you must provide our office with a copy of those records. This is required in effort to avoid potential billing complications.

If you are currently on any prescription blood thinners, please be sure to notify our office <u>prior</u> to the date of your upcoming appointment. You will need to provide our staff with the name and phone number of your managing physician in order to obtain clearance for potential procedures.

Please contact our office at (248) 813-0060 with any questions. We look forward to seeing you.

Thank you,

GlowackiMD staff



NEW PATIENT INFORMATION RECORD

Preferred Martial Status State Zip Work # () AT HOME - one # () State Zip * () State Zip () State Zip () State Zip
State Zip Work # () AT HOME - one # () State Zip
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[±] () State Zip ()
State Zip
] Legally disabled
none ()



INSURANCE INFORMATION

PRIMARY	CARDHOLD	ER INFORMA	TION (If diffe	rent from patie	nt) -		
Name			DOB	SS	#		
Address			City		State _	Zip	
Home # ()	Work # ()	Relationship			
SECONDA	RY CARDHO	DLDER INFOR	MATION (If d	ifferent from pa	tient) -	
Name			DOB	SS	#		
Address			City		state _	Zip	
Home # ()	Work # ()	Relationship			
WORKER'S	COMPENS	ATION INFO	RMATION -				
Date of Injur	у	Claim #		Ins. Carrier			
Address			City	9	State _	Zip	
Telephone #	()	Adj	uster				
Employer at	time of injury	′	Descrip	otion of accident _			
Employer's a	ddress at tim	e of injury					
Treating MD		A	Address				
City		State	Zip	_ Telephone # ()		
Circle One							
Y N		AUTHORIZATIO			•		
	-	I hereby authorize GlowackiMD to furnish information to my insurance carriers concerning my illness and treatment.					
	iiii ess aria a	edinent.					
Y N		T OF BENEFITS					
I hereby assign to GlowackiMD all payments for medical services rendered to my d myself. I understand that I am responsible for any amount not covered by insurance					•		
	myself. I und	erstand that I am re	esponsible for any a	amount not covered b	y insura	nce.	
Y N	TREATMENT	AUTHORIZATIO	NC				
	I hereby auth	orize GlowackiMD	to render health ca	re to me during my vis	it.		
Y N	PRIVACY NO	TICE					
1 14			owackiMD that exp	lains how my persona	l health	information will	
	be used.		- 1	31			



[] Gradual onset

[] Rapid onset

COMPREHENSIVE PAIN QUESTIONNAIRE

Complete this form before your first appointment at GlowackiMD Your careful answers will help us to understand your pain problem and design the best treatment program for you. You may feel concerned about what happens to the information you provide, as much of it is personal. Our records are strictly confidential. No outsider is permitted to see your case record without your written permission unless we are required to do so by law (e.g., Workman's Compensation Claims, etc.).

Name:	Referred by:
(Last, First,	Middle)
CHARACTERISTICS OF PAIN	
What is the main problem for wh (What type of pain? Back, neck, le	eg, joint, etc.):
PAIN INTENSITY	
·	
Please circle your current level of 0 1 2 3 4 5 6 7	
PAIN DURATION	
How long have you had your cur(#) years(#) months	rent pain problem (in years and/or months)?
ONSET OF PAIN	
How did your current pain start?	
[] Injury at work	
[] Injury, not at work [] Treatment caused (e.g., radia	ation surgery etc.)
[] Motor vehicle accident	ition, surgery, etc.)
[] Unknown	
Please explain	
PROGRESSION OF PAIN	

1



PAIN QUALITY

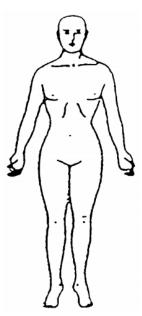
How would :	you describe	the pain?	(Please c	heck all	that app	ly).
[] burning		[] sharp		[]cut	ting	

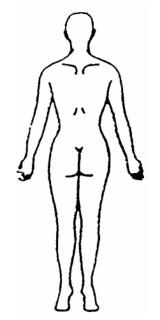
[] throbbing [] cramping [] numbness [] dull, aching [] pressure

[] pins and needles [] shooting [] other_____

PAIN LOCATION

Please indicate the location(s) of your pain:





Please mark the location(s) of your pain on the diagrams to the left with an "X."

If whole areas are painful, please shade in the painful area.

SLEEP DISTURBANCES

Do you have difficulty falling asleep?	[] Yes	[] No	Comments:
Do you have difficulty remaining asleep?	[] Yes	[] No	Comments:
Are you ever awakened by the pain?	[] Yes	[] No	Comments:

RELIEVING AND AGGREVATING FACTORS

How do the following affect your pain? (Please check one box for each item)

- , ,	Decrease	Increase	No Change
Lying down	[]	[]	[]
Standing	[]	[]	[]
Sitting	[]	[]	[]
Walking	[]	[]	[]
Exercise	[]	[]	[]
Medications	[]	[]	[]
Relaxation	[]	[]	[]
Thinking about something else	[]	[]	[]
Coughing/Sneezing	[]	[]	[]
Urination	[]	[]	[]
Bowel movements	[]	[]	[]

2



PAIN TREATMENTS

Please check all of the treatments	you have tried for v	our pain and com	plete the appro	priate column	at the right.

Please check all of the treatment Treatment	Date (approx)	No Relief	Moderate Relief	_
[] Hospital bed rest	(. . .)	_ []	[]	[]
[] Traction		_ []	[]	[]
[] Surgery		r 1	[]	[]
[] Hypnosis		r 1	[]	[]
[] Acupuncture		r 1	[]	[]
[] Nerve block or other inject		r 1	[]	[]
[] TENS	uons	_ []	[]	[]
[] Physical therapy		r 1	[]	[]
[] Exercise		r 1	[]	[]
[] Heat treatment		= =	[]	[]
[] Ice treatment			[]	[]
[] Psychotherapy	-		[]	[]
[] Chiropractic			[]	[]
[] Other		[]	[]	[]
REVIEW OF SYSTEMS				
Please check all items you feel a	re applicable to you.			
[] Do you have ringing in ear	rs, hearing loss, or ear pain?			
[] Double or blurred vision?		[] Headaches?		
[] Do you have shortness of	breath?	[] Seizures or convuls	ions?	
[] Do you have palpitations ([] Tremors?		
[] Do you have chest pain?	,,,,	[] Difficulty swallowin	g. sore throat?	
[] Abdominal pain or nausea	?	[] Problems with exce		isina?
[] Vomiting spells? (other that		[] Muscle weakness?		9.
[] Intolerance of a variety of		[] Recent unexplained	weight loss fatigue	fever?
[] Diarrhea?	10043:	[] Do you frequently I		icver:
	ultururinatina?	[] Fainting spells, loss		blackoute?
[] Urinary retention or difficu				
[] Urinary frequency or incor		[] Blindness, pain in e		•
[] Do you have genital pain (_	[] Do you have neck p		-2
[] Do you experience pain du		[] Do you have pain in	_	
[] Do you have back pain or		[] Do you have joint p	oain (knee, elbow, etc.)?
[] Do you have joint swelling	?			
PRIOR MEDICAL HISTORY				
Have you had any of the followi	ng health problems? (Please	check all that apply).		
[] AIDS/HIV	[] Depression	[] High Cho	lesterol	
[] Acid Reflux (GERD)	[] Diabetes / high blood	_		
[] Anemia	[] Difficulty Swallowing	[] Kidney Di		
[] Anxiety Disorder	[] Fibromyalgia	[] Liver Dise		
[] Arthritis	[] Gout	[] Osteopor		
[] Asthma	[] Head Trauma/Injury	[] TIA or Str		
[] Back Injury	[] Headaches	[] Substance		
		= =		
[] Bleeding Disorder	[] Heart Attack (MI)	[] Thyroid P		
[] COPD	[] Heart Disease	[] Tuberculo	7515	
[] Chronic Ear Infections	[] Hepatitis	[] Ulcers		
[] Coronary Artery Disease	[] Hernia			
[] Cancer (please specify):				
[] Other (please specify):				



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AVE YOU EVER BEEN SEEN AT ANOTHER PAIN FACILITY OR UNDERGONE ANY PROCEDURES? yes, please indicate the following: Date (approx) Doctors Name Facility Name Type of Treatment/Procedure EDICATIONS (can attach list) Indicate the prescription medications you are currently taking. Please tell us the dosage of your pain medicatif known) and the number of pills you take (on average) of this medication. PAIN Medication(s) Dosage/Amount OTHER Medication(s)	ate (approx)	Hospital or Fac	ility	Ту	/pe of Operation
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				/	
	dicate anv oth	er pain medicatio	ons vou		Indicate any blood thinners you are
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	p 1. 0 a 3 i y				
					



Please indicate the names of any medications to which you are allergic. [] Yes, I am allergic to dye put into my body (X-ray) HEIGHT & WEIGHT Please indicate your height and weight: [] WEIGHT WEIGHT WEIGHT LEGAL ISSUES Please indicate any of the following claims you have filed related to your pain problem: [] Workers' compensation [] Motor Vehicle Accident [] Personal injury/liability (unrelated to work) [] Social Security Disability Insurance (SSDI) *** NOTE: If you have a worker's compensation or motor vehicle accident claim, you must notify our office. PSYCHOLOGICAL TREATMENT Have you ever had psychiatric, psychological, or social work evaluations or treatments for any problem, inclu your current pain? [] Yes [] No If yes, when? Have you ever considered suicide? [] Yes [] No SOCIAL HISTORY Do you smoke? [] Yes [] No If yes, how much?
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Please indicate your height and weight:
Please indicate your height and weight:
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Have you ever considered suicide? [] Yes [] No SOCIAL HISTORY Do you smoke? [] Yes [] No If yes, how much? Vaporizers or e-cigarettes? [] Yes [] No If yes, how much?
Do you smoke? [] Yes [] No If yes, how much?
Vaporizers or e-cigarettes? [] Yes [] No If yes, how much?
Do you drink any alcohol? [] Yes [] No If yes, how often?
Do you have any history of substance abuse? [] Yes [] No
If yes, which kind?
FAMILY HISTORY
Family history of back pain? [] Yes [] No If yes, whom?
Family history of migraine headaches? [] Yes [] No If yes, whom?
Family history of any other medical problems (high blood pressure, diabetes, heart disease, cancer, etc.)? [] Yes [] No If yes, please specify which family member and condition:



Patient Name:	
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OSWESTRY DISABILITY QUESTIONNAIRE (REVISED OSWESTRY)

(NECK PAIN)

This questionnaire has been designed to give the doctor information as to how your neck pain has affected your ability to manage in everyday life. Please answer every section and mark in each section only ONE box which applies to you. We realize you may consider that two of the statements in any one section relate to you, but please just mark the box which MOST CLOSELY describes your problem.

ction 1 – Pain Intensity	Section 6 – Concentration
I have no pain at the moment.	I can concentrate fully when I want to with no difficulty.
The pain is very mild at the moment.	I can concentrate fully when I want to with slight difficulty.
The pain is moderate at the moment.	I have a fair degree of difficulty in concentrating when I want to.
The pain is fairly severe at the moment.	I have a lot of difficulty in concentrating when I want to.
The pain is very severe at the moment.	I have a great deal of difficulty in concentrating when I want to.
The pain is the worst imaginable at the moment.	I cannot concentrate at all.
ction 2 – Personal Care (Washing, Dressing, etc.)	Section 7 – Work
I can look after myself normally without causing extra pain.	I can do as much work as I want to.
I can look after myself normally but it causes extra pain.	I can only do my usual work, but no more.
It is painful to look after myself and I am slow and careful.	I can do most of my usual work, but no more.
I need some help but manage most of my personal care.	I cannot do my usual work.
I need help every day in most aspects of self care.	I can hardly do any work at all.
I do not get dressed, I wash with difficulty and stay in bed.	I can't do any work at all.
ction 3 – Reading	Section 8 – Driving
I can read as much as I want to with no pain in my neck.	I drive my car without any neck pain.
I can read as much as I want to with slight pain in my neck.	I can drive my car as long as I want with slight pain in my neck.
I can read as much as I want with moderate pain.	I can drive my car as long as I want with moderate pain in my neck.
I can't read as much as I want because of pain in my neck.	I can't drive my car as long as I want because of moderate pain in my neck.
I can hardly read at all because of severe pain in my neck.	I can hardly drive my car at all because of severe pain in my neck.
I cannot read at all.	I can't drive my car at all.
ction 4 – Headaches	Section 9 – Sleeping
I have no headaches at all.	I have no trouble sleeping.
I have slight headaches which come infrequently.	My sleep is slightly disturbed (less than 1 hr. sleepless).
I have slight headaches which come frequently.	My sleep is moderately disturbed (1-2 hrs. sleepless).
I have moderate headaches which come infrequently. I have severe headaches which come frequently.	My sleep is moderately disturbed (2-3 hrs. sleepless). My sleep is greatly disturbed (3-4 hrs. sleepless).
I have headaches almost all the time.	My sleep is completely disturbed (5-7 hrs. sleepless).
ction 5 – Lifting	Section 10 – Recreation
I can lift heavy weights without extra pain.	I am able to engage in all my recreation activities with no neck pain at
I can lift heavy weights but it gives me extra pain.	I am able to engage in all my recreation activities, with some pain in my neck.
Pain prevents me from lifting heavy weights off the floor, but I	I am able to engage in most, but not all of my usual recreation activitie
can manage if they are conveniently positioned, i.e. on a table.	because of pain in my neck.
Pain prevents me from lifting heavy weights, but I can manage	I am able to engage in a few of my usual recreation activities because
light to medium weights if they are conveniently positioned.	pain in my neck.
I can lift very light weights.	I can hardly do any recreation activities because of pain in my neck.
I cannot lift or carry anything at all.	I can't do any recreation activities at all.

score of 22% or more is considered significant activities of daily living disability. (Score ___ x 2) / (___ Sections x 10) =



Patient Name:	
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OSWESTRY DISABILITY QUESTIONNAIRE (REVISED OSWESTRY)

(BACK PAIN)

This questionnaire has been designed to give the doctor information as to how your back pain has affected your ability to manage in everyday life. Please answer every section and mark in each section only ONE box which applies to you. We realize you may consider that two of the statements in any one section relate to you, but please just mark the box which MOST CLOSFLY describes your problem.

ion 1 – Pain Intensity	Section 6 – Standing
can tolerate the pain without having to use painkillers.	I can stand as long as I want without extra pain.
The pain is bad but I can manage without taking painkillers.	I can stand as long as I want but it gives extra pain.
Painkillers give complete relief from pain.	Pain prevents me from standing more than 1 hour.
Painkillers give moderate relief from pain.	Pain prevents me from standing more than 30 minutes.
Painkillers give very little relief from pain.	Pain prevents me from standing more than 10 minutes.
Painkillers have no effect on the pain and I do not use them.	Pain prevents me from standing at all.
ction 2 — Personal Care (Washing, Dressing, etc.)	Section 7 – Sleeping
I can look after myself normally without causing extra pain.	Pain does not prevent me from sleeping well.
I can look after myself normally but it causes extra pain.	I can sleep well only by using tablets.
It is painful to look after myself and I am slow and careful.	Even when I take tablets I have less than 6 hours sleep.
I need some help but manage most of my personal care.	Even when I take tablets I have less than 4 hours sleep.
I need help every day in most aspects of self care.	Even when I take tablets I have less than 2 hours sleep.
I do not get dressed, I wash with difficulty and stay in bed.	Pain prevents me from sleeping at all.
ction 3 – Lifting	Section 8 – Social Life
I can lift heavy weights without extra pain.	My social life is normal and gives me no extra pain.
I can lift heavy weights but it gives extra pain.	My social life is normal but increases the degree of pain.
Pain prevents me from lifting heavy weights off the floor, but I	Pain has no significant effect on my social life apart from limiting
can manage if they are conveniently positioned, i.e., on a table.	my more energetic interests, e.g. dancing.
Pain prevents me from lifting heavy weights, but I can manage	Pain has restricted my social life and I do not go out as often.
light to medium weights if they are conveniently positioned.	Pain has restricted my social life to my home.
I can lift very light weights.	I have no social life because of pain.
I cannot lift or carry anything at all.	
ction 4 – Walking	Section 9 – Traveling
Pain does not prevent me from walking any distance.	I can travel anywhere without extra pain.
Pain prevents me from walking more than one mile.	I can travel anywhere but it gives me extra pain.
Pain prevents me from walking more than one-half mile.	Pain is bad but I manage journeys over 2 hours.
Pain prevents me from walking more than one-quarter mile	Pain is bad but I manage journeys less than 1 hour.
I can only walk using a stick or crutches.	Pain restricts me to short necessary journeys under 30 minutes.
I am in bed most of the time and have to crawl to the toilet.	Pain prevents me from traveling except to the doctor or hospital.
ction 5 – Sitting	Section 10 – Changing Degree of Pain
I can sit in any chair as long as I like.	My pain is rapidly getting better.
I can only sit in my favorite chair as long as I like.	My pain fluctuates but overall is definitely getting better.
Pain prevents me from sitting more than one hour.	My pain seems to be getting better but improvement is slow.
Pain prevents me from sitting more than 30 minutes.	My pain is neither getting better nor worse.
Pain prevents me from sitting more than 10 minutes.	My pain is gradually worsening.
Pain prevents me from sitting almost all the time.	My pain is rapidly worsening.

score of 22% or more is considered significant activities of daily living disability. (Score ___ x 2) / (___ Sections x 10) = __



HIPAA PRIVACY AUTHORIZATION

PATIENT NAME:	DA	TE OF BIRTH:
I, hereby	authorize GlowackiMD to disclose n	ny protected health information
(PHI) to the following individuals:		
1	Relationship:	Phone:
2	Relationship:	Phone:
3	Relationship:	Phone:
I request the following restriction(s)	to releasing my PHI:	
The type and amount of information to be use hospital records, pharmaceutical records, labo medical bills.		
I understand that I have the right to revoke the so in writing and present my written revocation revocation will not apply to information that he apply to my insurance company when the law otherwise revoked, this authorization shall be health insurance.	on to the person or entity I authorized to release has been released in response to this authoriz provides my insurer with the right to contest	ase my information. I understand the ation. I understand the revocation will not a claim under my policy. Unless
I understand that authorizing the disclosure of sign this form in order to assure treatment. I use in CFR 164.524. I understand any disclosure of information may not be protected by federal of	inderstand I may inspect or copy the informa information carries with it the potential for a	tion to be used or disclosed as provided
A photocopy of this authorization shall be con	nsidered as effective and valid as the original.	
Patient Signature:		Date:
Witness Signature:		Date:



Patient Administrative Acknowledgement Form

Financial Responsibility: I understand that as a courtesy, GlowackiMD will file medical claims on my behalf to the insurance carrier(s) I have coverage with per the insurance information provided by me at the time services are rendered. In some cases, exact insurance benefits cannot be determined until the insurance carrier receives the claim. I am responsible for the entire bill or balance of the bill as determined by GlowackiMD if the submitted claim(s) or any part of them is denied for payment. I understand that it is my responsibility to notify GlowackiMD of any changes in my health care coverage and benefits. I understand that my particular coverage is a contract between my health insurance plan(s) and myself. I understand that by signing this form, I am accepting financial responsibility for the total payment of all medical services received. Upon receiving a statement from GlowackiMD, I agree to pay the balance in full within 30 days following the statement date. Failure to remit payment within the given time frame can result in late fee assessments and possible collections by an outside agency.

Assignment of Benefits: I authorize direct remittance of payment of all insurance benefits to GlowackiMD for all covered medical services provided and supplies to me during all courses of treatment and care from GlowackiMD I acknowledge that my insurance carrier(s) may issue a check for services provided by GlowackiMD directly to me or the subscriber of the policy, and in this event, I will take responsibility of paying GlowackiMD directly. Failure to remit payments within the given time frame can result in collection efforts by GlowackiMD, as well as outside collection agencies.

<u>Authorization to Release Information</u>: I authorize the release of any pertinent medical or other information to my insurance carrier(s), or any other entity necessary to determine my insurance benefits payable for related medical services provided to me by GlowackiMD A copy of this authorization may be sent to the above-mentioned parties, if requested.

<u>Cancellation Policy</u>: Same day cancellation, or no call/no shows, may result in a \$25 charge for all office visits, including evaluations, re-evaluations, consultations, etc. and a \$50 charge for procedure appointments. Charges will be added to account at the discretion of office management.

Receipt of HIPAA Notice: I, by my signature, acknowledge that I have been offered and received the Notice of Privacy Practices for GlowackiMD I understand that upon request I may receive another copy of the notice.

Medication History Authority: By signing below I give my permission for GlowackiMD and all other assistants, affiliates, and associates to access my pharmacy benefits data electronically and non-electronically. This consent will enable GlowackiMD to determine the pharmacy benefits and drug co-payments for a patient's health plan, check whether a prescribed medication is covered (in formulary) under a patient's plan, determine if a patient's health plan allows electronic prescribing to Mail Order pharmacies, and if so, e-prescribe to these pharmacies if allowed, download a historic list of all medications prescribed to me and/or filled by me by any provider. In summary, we ask your permission to obtain formulary information, and information about any/all prescriptions prescribed by any/all providers.

Patient Signature	Patient Name (Printed)	Dat
	ness Signature Date	-



Your Information. **Your Rights.** Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Reguest confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

> See page 2 for more information on these rights and how to exercise them

Your Choices

Your

Rights

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

> See page 3 for more information on these choices and how to exercise them

Our **Uses** and **Disclosures**

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

> See pages 3 and 4 for more information on these uses and disclosures



Your Rights

When it comes to your health information, you have certain rights.

This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect
 or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

Ask us to limit what we use or share

- You can ask us **not** to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

• You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services
 Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W.,
 Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/
 privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.



Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we *never* share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

 We may contact you for fundraising efforts, but you can tell us not to contact you again.

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

Treat you

• We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization

 We can use and share your health information to run our practice, improve your care, and contact you when necessary. **Example:** We use health information about you to manage your treatment and services.

Bill for your services

 We can use and share your health information to bill and get payment from health plans or other entities. **Example:** We give information about you to your health insurance plan so it will pay for your services.

continued on next page



How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

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Help with public health and safety issues	 We can share health information about you for certain situations such as: Preventing disease Helping with product recalls Reporting adverse reactions to medications Reporting suspected abuse, neglect, or domestic violence Preventing or reducing a serious threat to anyone's health or safety
Do research	• We can use or share your information for health research.
Comply with the law	 We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.
Respond to organ and tissue donation requests	 We can share health information about you with organ procurement organizations.
Work with a medical examiner or funeral director	 We can share health information with a coroner, medical examiner, or funeral director when an individual dies.
Address workers' compensation, law enforcement, and other government requests	 We can use or share health information about you: For workers' compensation claims For law enforcement purposes or with a law enforcement official With health oversight agencies for activities authorized by law For special government functions such as military, national security, and presidential protective services
Respond to lawsuits and legal actions	 We can share health information about you in response to a court or administrative order, or in response to a subpoena.



Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

This Notice of Privacy Practices applies to the following organizations.



SERVICES

Our purpose at GlowackiMD is to utilize a multidisciplinary approach combining interventional procedures, medical management, alternative medicine, physical therapy and surgical inputs to reduce or eliminate your pain and to restore your ability to live and work as you desire.

Many physicians continue to treat patients with medication or surgery before the specific cause of their pain has been identified. This dramatically increases the risk of complications and often results in poor outcome. The specialty of Interventional Pain Management has been developed to address this urgent need for more accurate diagnosis and treatment of painful conditions.

During your initial visit to GlowackiMD, your physician conducts a complete pain history and focused physical examination. All pertinent medical history and diagnostic studies are carefully reviewed. Additional testing or diagnostic injections may be recommended to determine the specific origin of your pain prior to the initiation of therapy. Your physician will custom tailor an individual pain management program. This will be discussed with you and a full report is sent to your referring doctor.

At GlowackiMD, we treat your pain by reducing the inflammation or desensitizing the painful nerves, spinal discs, joints or muscles responsible for your symptoms. We specialize in treating a variety of painful conditions including low back pain, neck pain, RSD, shingles pain, neuropathy, cancer pain, headache, joint pain and musculoskeletal pain. Our physicians are renowned for treating headaches and neck pain in patients who have failed most other therapies.

During their extensive fellowship training, Dr. Glowacki and Dr. Conroy perfected advanced pain procedures such as neurostimulators, pain pumps, nucleoplasty, micro-invasive disc procedures, as well as, more common procedures including epidural steroid injections, nerve blocks, and radiofrequency ablation. Our use of fluoroscopy (real-time x-ray) to perform the diagnostic and therapeutic injections allows us to maximize accuracy and avoid side effects.

All of our procedures are performed on an outpatient basis in a relaxed and healing spa-like environment. Our facilities are staffed by specially trained personnel and equipped with the most sophisticated technology. At GlowackiMD, we believe that our compassionate and expert care will provide you with a beneficial and rewarding experience so that you may finally wake up to a pain free day.

OFFICE POLICIES

Insurance Policy: We accept new patients with or without a physician referral unless your insurance requires a referral. We accept Medicare, BCBS, BCN, Cigna, HAP, Medicare Combo Plans, Priority Health, and most all commercial insurances.

Workers Comp, and Auto Insurance: We also accept workers comp and auto insurance on a case-by-case basis. Please have a letter from your case manager stating that you have an "open and billable claim" at the time of your visit. It will be necessary for you to be seen.

Appointment Cancellation Policy: Any appointment cancellation not made with at least a 24-hour notice is subject to a \$25.00 fee for routine office visits and a \$50.00 fee for procedure appointments. Scheduling is done in accordance with patient's insurance guidelines.

New Consults: Please arrive 30 minutes prior to scheduled appointment to fill out necessary paperwork.

Procedures: No eating or drinking 6 hours prior to procedure and a driver must accompany you.

** ALL HIPPA GUIDELINES AND PATIENT PRIVACY RIGHTS ARE FOLLOWED WITH NO EXCEPTIONS **



FINANCIAL POLICY

GlowackiMD believes that part of good health care practice is to establish and communicate our financial policy to our patients. We are dedicated to providing the best possible care for you, and we want you to understand our financial policy and seek answers to any questions that you may have.

1. PAYMENT is expected at the time of service. We accept cash, check, money orders, and credit cards, with the exception of American Express and Discover. Payments expected will be for unmet deductible, co-insurance, copayment amounts, and/or non-covered charges from your insurance company. 2. INSURANCE: We participate with several insurance plans. We will file all insurance claims for you. Please remember that insurance is a contract between the patient and the insurance company and ultimately the patient is responsible for payment in full. It is the responsibility of the patient to know their coverage and benefits. If your insurance company deems any Field Services should be a non-covered benefit, you, the patient, are responsible. If you have an HMO plan, you are also responsible for referrals and global referrals. **3. RETURNED CHECKS** will incur a \$35 service charge. Once we receive a returned check on your account, we will no longer accept payment by way of check. Stop payment constitutes a breach of payment and will incur a \$35 charge, also. **4. FORM FEES:** Our office underline does not complete disability assessment paperwork or functional capacity assessments. We will provide medical records as requested with signed consent from the patient. For printed copies of your medical records, there will be a \$25 charge and if the records are greater than 25 pages or more, the fee will be \$40. **5. BILLING QUESTIONS** can be directed to the practice manager, Nikki Potts at (248) 813-0060. **6. CANCELLATIONS OR MISSED APPOINTMENTS:** If you do not give a 24-hour notice of cancellation for re-evaluation or medication refill appointments, there will be a \$25 fee assessed to your account. If you do not give a 24-hour notice of cancellation for a procedure, a fee of \$50 will be assessed to your account. If you have payment arrangements or a financial hardship agreement in place and you do not give cancellation notice, the plan of assistance will be removed, and you will be responsible for payment in full. 7. RESPONSIBILITY FOR PAYMENT: I understand that I am, personally, and financially responsible to GlowackiMD for all charge not covered by the assignment of insurance benefits. **8. ASSIGNMENT OF INSURANCE BENEFITS:** I hereby, assign, transfer, and set over directly to GlowackiMD sufficient monies and/or benefits for basic and major medical to which I may be entitled for professional and medical care, to cover the cost of the care and treatment rendered to myself or my dependent. I authorize GlowackiMD and all associates, assistants and employees to release medical information requested by my insurance carrier, other physicians and any other third-party payers. 9. WORKERS COMP/AUTO CASES: You must have a letter from your case manager and/or the insurance company stating that you have an "open and billable claim." We must have the date of injury and the area(s) of the body that are to be treated under the claim. We need this information at the time of your visit, and if during the course of your treatment at GlowackiMD you begin litigation and or settle your case, you are ultimately responsible for all charges. 10. SELF PAY: If you have no insurance or have an insurance in which we do not accept, we will give you a discounted rate for services, evaluations, and treatments. All self-pay charges are due at the time of service and any payment plans/arrangements must be confirmed with the practice manager ahead of time. Please note that we do not accept any Medicaid plans, and if Medicaid is your secondary insurance policy, you will be responsible for the 11. **RELEASE OF INFORMATION:** I hereby authorize and direct benefits not covered by your primary plan. GlowackiMD to release to governmental agencies, insurance carriers, and others who are financially liable for all professional and medical care, all information needed to substantiate eligibility, authorization, claim, and payment. 12. INSURANCE COVERAGE & BENEFITS: Insurance plans, benefits, and coverage are always changing. Please note we bill as a courtesy and we make every effort to take all necessary steps on our part to get you the outstanding care at GlowackiMD

Thank you for choosing GlowackiMD to be a part of your care team!